

Cross-reference charts

The following charts indicate the specific features available with the different members of the NEC Infrontia voice processing family of products. Available features are shown as Y.

Applicable NEC Phone Systems	MailLite			
	Receptionist	MailLite	IntraMail	AspireMail DMS
XN120	Y	Y	N	N
Aspire	Y	Y	Y	Y
Aspire XL	Y	Y	Y	Y
Configurations				
Ports	8	16	4 or 8	4, 8 or 16
Voice Storage	1 or 15 hours	1 or 15 hours	8 or 16 hours	1400 hours
No. of Mailboxes	48 Auto Attendant Messages	300	160	2000
Desktop Licences	N/A	N/A	N/A	25 to 205
Storage Medium	CF Card	CF Card	CF Card	HDD
Multi-level Automatic Operator	Y	Y	Y	Y
Screened Transfer	N	N	Y	Y
DISA	Y	Y	N	N
Dial By Name	N	Y	Y	Y
CLI Call Routing	N	N	Y	Y
Call Centre Queuing Messages	Y	Y	N	Y
Voicemail Features				
Caller ID (Quick Callback)	N/A	N	Y	Y
Message Waiting Indication	N/A	Y	Y	Y
Conversation Record	N/A	Y	Y	Y
Exit Mailbox & Return to Auto Operator	N/A	Y	Y	Y
Email Integration Option	N	N	N	Y
Fax Detect	N/A	N	Y	Y
Answering Machine Emulation	N/A	N	Y	Y
Remote Message Notification	N/A	N	Y	Y
Help	Y	Y	Y	Y
Extension Features				
One Touch Soft Key Operation	N/A	Y	Y	Y
Live Call Screening	N/A	Y	Y	Y
New Message Count on Phone Display	N/A	N	Y	N
Transfer a Call to a Mailbox	N/A	N	Y	Y

Extension Features (cont.)	MailLite			
	Receptionist	MailLite	IntraMail	AspireMail DMS
Transfer a Call to the Auto Operator	Y	Y	Y	Y
Auto Time, Date, CLI stamp	N/A	N	Y	Y
Forward Message	N/A	Y	Y	Y
Mailbox, Announcement	Y	Y	Y	Y
Mailbox – Group Sharing/General Delivery	N/A	N	Y	Y
Mailbox, Guest	N/A	Y	Y	Y
Mailbox, General Delivery	N/A	Y	Y	Y
Multiple Mailbox Greetings	N/A	Y	Y	Y
Number of User Greetings	N/A	3	3	3
Multiple Company Greetings	N/A	N	8	1 per trunk mailbox
Day/Night/Holiday Greetings	–	–	3	3
Mailbox Name	N/A	N	Y	Y
Park and Page	Y	Y	N	Y
Remote Management	Y	Y	Y	Y
Distribution Lists	N/A	Y	Y	Y
Unified Messaging	N	N	N	Y

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Voice processing solutions



Still doing business when you can't get to the phone



Doing business more efficiently!

When you are away from your desk – maybe in a meeting or on a business appointment – you need to know that your business contacts are being handled efficiently.

In the ideal world, we would always answer our own calls or divert them to other staff. But in the real world, circumstances are not always ideal.

When you can't answer the phone, voicemail gives you the security that your business is still working efficiently. Never miss important calls, lose contact with customers or wonder what happened to that important message you were expecting. With Aspiremail DMS, you can even have your voice messages delivered to your Outlook inbox.

Our fully featured messaging solutions provide voicemail, automated operator and unified messaging on a simple plug-in card.

In touch wherever you are!

Voice messaging

Voicemail allows users to be given electronic mailboxes into which callers can leave messages. On reaching a busy or absent extension, callers will be diverted directly to the required mailbox. After leaving a message, callers can dial another extension, saving them the inconvenience of dialling in again. If you cannot take the call, our voicemail solutions will contact you to inform you that you have a message.

Automatic operator

Use the automatic operator to take pressure off busy operators. Using customised voice prompts, Automatic Operator can answer callers, give out a greeting and route the caller to the required extension or department.

Conversation recording

How often have you found that you would like to record part or all of your conversation? With our voicemail solutions, any conversation can be recorded into your mailbox at the touch of a button.

Unified messaging

Emails are, for most of us, our main messaging medium. With AspireMail DMS, you can integrate all your voice messages into Outlook and view and listen to all your messages, like any other voice file, from your PC.

NEC messaging solutions – supporting your business 24 hours a day

Our messaging solutions are designed specifically to integrate with our range of phone systems. Full integration with the phone system is assured as the application resides on a plug-in card that integrates seamlessly.

Seamless integration allows you to use your phone to navigate the voicemail system with interactive prompts appearing on the phone display screen – all the big budget features at a small price.

Live call screening

Not sure if you want to take the call? Listen to the message as it is being recorded then decide to answer or not. Use it just like your home answering machine.

Caller identification

Integrating with ISDN or IP, our messaging systems let you know who left the message before you listen.

Quick callback

Whilst listening to, or after listening to, the message, press two digits to automatically call back the caller.

Message notification

Have the system call your phone or mobile phone to inform you of message receipt.



“Using state-of-the-art technology, our messaging systems offer features that were previously only available to the big budget corporate user.”



Integration with Outlook

Aspiremail DMS users can listen to voicemail messages on their PC. Aspiremail DMS converts voice messages into emails, allowing Outlook users to access all their messages from one application.

Group broadcast

Save time sending copies of the same message. Create distribution lists to simply send copies of the same message to up to 10 recipients.

Guest mailboxes

If you have regular suppliers or visiting external personnel then why not give them their own temporary mailbox? Important suppliers can then always ring in to their 'own' mailbox to pick up missed messages.

Announcements

Provide callers with instant information or let them choose the required information from a menu. Allocate DDI numbers to different announcements.

This allows, for example, different departments to have their own individual greetings, allowing callers to hear a specific greeting based on the number dialled.

Dial by name

Don't know the person's or department's number? Use the built-in directory to find the person required.

Message alert

Message alert can be used to light a Message Waiting Lamp on a system phone or analogue telephone. System phone users can programme a soft key that lights on message receipt and gives one button access to the voicemail system.