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## Assured IP Services

Assured IP Services are two new broadband products designed to work hand in hand with our FeaturePlus VOIP service and IPDirectConnect SIP trunk solution. Assured IP Services provide an end-to-end solution for IP Telephony Services, with guaranteed service levels on the number of channels available, call quality and speed of service resolution, Assured IP is designed to meet the high expectations of IP Telephony users.

- **Peace of Mind** – guarantees on availability, time to fix and voice quality.
- **Preconfigured, high specification, Cisco router.** ADSL2+ ready, 4 Ethernet ports, fully tested on Assured circuits, interfaces monitored for traffic and errors and next day replacement.
- **Speedy fault resolution** – full diagnostic service across platform, access and up to the router.
- **24/7 support services** for 24/7 businesses
- **End-to-end telephony services** that provide complete confidence.

*assured* **5**

Supports 5 voice channels @ G729  
Time to fix – 24 hours  
Latency < 80ms  
Jitter <+- 45ms  
Packet loss <2%  
Cisco 857 Router

*assured* **10**

Supports 10 voice channels @ G729  
Time to fix – 24 hours  
Latency < 80ms  
Jitter <+- 45ms  
Packet loss <2%  
Cisco 857 Router

**Call us today for more information**

**0844 880 5091**